

Frequently asked questions

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1) What is Chemical Risk Manager?

Chemical Risk Manager represents the most cost-effective investment your company can make to provide its regulatory compliance, occupational health, chemical safety teams with a cloud-based, actively maintained source of news and resources. It will save you valuable time by placing up-to-the-minute news, features and a comprehensive library of resources at your fingertips – providing everything a risk management practitioner needs to be effective in their role.

2) How can Chemical Risk Manager help me in my role?

Unsure how to respond to low quality SDSs from your suppliers? Unsure whether your own SDSs have the right information presented in the right way?

CRM provides news and resources in the key areas of concern, including assessment of mixtures, exposure scenarios and sector-specific issues.

Need to know which regulatory data to use when implementing worker protection measures?

Many organisations are currently struggling to determine when they should use chemicals legislation reference values, such as REACH Dncls, and when they should use occupational health reference values, such as OELs. CRM helps you protect your employees properly by providing the most recent information on this topic, as well as best practice case studies.

Unsure about exactly what chemical substances are in the complex articles you sell and the risks those substances might pose?

Some organisations deal with hundreds of products, each comprising many diverse components with long and complicated supply chains. CRM talks to the industry-leading retailers and manufacturers of complex articles to find out how they are overcoming this challenge.

3) What topics are covered?

- **Hazard** – CRM provides in depth coverage of methods to identify and assess hazard properties of chemicals and mixtures, including alternatives to animal testing. By talking to experts in the field of human health and environmental endpoints, it delivers articles that help practitioners understand the implications of important new developments in toxicology. CRM also interprets the results and conclusions of key scientific studies relevant to those managing chemical risks.
- **Exposure** – CRM shines a light on the fast-evolving area of exposure assessment - looking at what is possible in terms of controlling chemical exposures to mitigate risk. It keeps risk managers up-to-date on the latest developments in monitoring, measurement and modelling of the chemicals humans and the environment are exposed to.
- **Risk** – CRM describes how different countries and regions deal with chemical risks through both regulatory and voluntary approaches. It provides examples of best practice when it comes to combining all the information on hazards and exposure to determine and characterise risk.

- **Data submission** – As demand to collect and submit data relating to chemical safety grows, CRM provides valuable intelligence on the world’s leading regimes. These include: REACH IT and IUCLID in Europe; and in the US, eCDR (electronic chemical data reporting) and California’s Proposition 65 data submission process. CRM also provides information on how to submit data in other countries, such as China, Japan, South Korea and Taiwan, and for sector regimes, including cosmetics and biocides.
- **Suppliers** – Once risks have been characterised, it is important that safe use information is communicated from suppliers of substances and formulations to their customers. Knowing exactly what the risks are, how chemicals should be used safely, and any risks managed, is a top priority for any company - especially when those substances are hazardous. CRM is at the heart of the latest developments in communication on exposure scenarios, helping risk managers to get up to speed on tools and approaches that aim to harmonise and standardise this communication - with the ultimate objective of minimising risks through the supply chain.
- **Workers** – CRM turns the spotlight on occupational hygiene - to support the critical work done by occupational hygiene and health specialists. Well-established processes control chemical risks in the workplace, but the prevalence of REACH data, the emergence of new safety data sheets and growing concern about the incidence of occupational diseases, including cancer and sensitisation, is placing renewed pressures on companies to ensure they follow best possible practice. CRM provides the latest information and resources.
- **Customers** – Companies purchasing chemical products down the supply chain are playing an increasingly important role in the management of chemical risks. Whether they are reacting to NGO campaigns, customer pressure, or taking their own initiative, they are looking for sound information on chemicals of concern so they can manage or avoid associated risks. CRM helps these companies by flagging up regulatory and voluntary activities, along with potential liabilities. It provides access to the latest tools for testing and tracking substances of concern in products.

4) What types of content are featured on Chemical Risk Manager?

News and features:

Announcements of new issues, offerings and developments, along with analysis and practical advice.

Guidance and tools:

Links to official guidance and tools from public authorities and commercial organisations.

Data and databases:

Useful, functional compilations of reference information to make compliance more manageable.

Test guidelines:

Easy to find listings of guidelines on testing chemical hazards.

Legislation and policy:

Easy to find, categorised legislation and policy documents.

Project updates:

Easy reference to updates to stay in touch with ongoing research and policy projects.

Events and webinars:

Links to relevant events in each section, including upcoming webinars and downloads.

Media gallery:

Links to useful presentations, video news, advice and podcasts.

Blogs:

Regular contributions from leading thinkers.

Jobs:

The latest job postings from public authorities and companies.

Calendar/key dates:

Key deadlines, events and publication dates.

Reports:

Easy to find list of key research and policy reports.

And much more...

...including lists, compliance tools, FAQs, tip sheets and training tools.

5) What is the business case for subscribing to Chemical Risk Manager?

1. Your organisation holds a corporate responsibility to minimise the chances of unforeseen, unintended adverse effects to human health or the environment in the chemical products that it buys, makes, sells and uses. When adverse effects do arise they can have severe implications on the company's brand reputation, worker health, product liability, and recall and litigation costs.
2. For your teams to do their jobs effectively they need:
 - a) the right intelligence; and
 - b) the right tools.
3. Scientific understanding, societal demands, market dynamics, politics and regulation are all changing at an unprecedentedly fast pace. This is leading to complex interactions that only a global team dedicated to gathering the best information can track. That's precisely what the CRM editorial team do, daily.
4. Your team members frequently change – staff move between organisations, are made redundant, retire, or are given new priorities. In the process, valuable expertise can be lost and is difficult to retrieve. CRM ensures that staff teams across the world are talking the same language, are aware of the same issues and have access to the same resources.
5. Whatever your team's qualifications, managing chemical risks requires a multidisciplinary mix of several sciences, economics, politics and sociological understanding.
6. Through its core news service and resources, CRM ensures that your company never loses out through want of the right intelligence.
7. Our multiple subscription deal – from 1-5 users to full, corporate wide access – is the most cost-effective investment you can make to provide your company with a cloud-based, actively maintained source of news and resources that is immune from organisational changes. A subscription can be shared by your regulatory compliance, occupational health, and chemical safety teams.

6) Who is behind Chemical Risk Manager and where does the content come from?

The Chemical Risk Manager is brought to you by Chemical Watch, the well-known and highly-respected publisher in the global chemicals management and control sector. Since 2007, we've kept the global chemical regulatory community briefed up-to-the-minute on global, regional and country developments, providing timely, accurate and in-depth news and features.

We value our reputation for independence and objectivity as we are not tied to any one information source - allowing us to safeguard our neutrality. Our journalists are trained to help you make sense of complex issues and ask the right questions, to make sure you know as much as your peers and competitors.

CRM has a dedicated Editor, *Andrew Turley*, who is trained in chemistry and science communication and has experience as a regulatory consultant. He is supported by an expert team of science journalists gathering intelligence on chemicals risks and regulatory compliance from around the world.

We also publish articles from experts in the field, including carefully selected expert partners and contributors.

7) What makes Chemical Risk Manager different from Chemical Watch?

Chemical Watch is a global news service reporting real time on issues concerning the use of chemicals in products. This includes regulatory developments, politics, science and industry, NGO, think-tank and consumer initiatives.

Chemical Watch is our flagship product and the central intelligence source for a growing worldwide community of business managers, scientific experts and service providers working towards safer products. With a global team of reporters and annual event series, we are able to bring you the latest developments from around the world.

Chemical Risk Manager is a dynamic resource base. It provides professionals with easy-to-navigate, regularly updated information and tools that help them perform their duties. Not tied to any one provider, it offers independent news about new products and services.

CRM's structure makes it easy to find the resources you need. Looking for advice and products to help with supply chain communication? Are you a customer wanting to know about restricted substance lists and the latest product recalls before deciding on buying from a particular supplier? Are your occupational health experts talking to your product stewards to ensure that regulatory compliance is managed as cost-effectively as possible?

At the speed at which markets now change, regulations are introduced or amended and products, services and workers enter and leave, the value of investing in an independent, cloud-based, continuously nurtured library of resources is to make sure your team is never left standing without all the information it needs.

8) Will Chemical Watch news stop covering risk assessment?

No! Chemical Watch news and our monthly Global Business Briefing define who we are. We continue to invest in this core service to ensure it remains the global must-read that it is now. We will continue to cover the key developments on risk management within this service.

What's more, with every hub we launch our expertise and network of contacts grows. As a direct result, the coverage in our flagship Chemical Watch news service also becomes better informed.

9) Will there be an email news alert?

Yes, this will be issued every two weeks, providing users with a timely notification of news, highlighting new documents and other resources added to Chemical Risk Manager.

Trial and subscription information:

10) How much will a standard subscription to Chemical Risk Manager cost?

A standard subscription (1-5 users) to Chemical Risk Manager is available 'standalone' or as an add-on to your existing subscription to one of our other products: Chemical Watch, AsiaHub and BiocidesHub. Corporate subscriptions are also available. Contact us for pricing at: crm.sales@chemicalwatch.com or +44 (0)1743 818 292.

11) Will you offer a free trial?

Yes. You can view a selection of content immediately when you take a free trial and start receiving the CRM news alert. If you want to see the product in full, we can arrange an online demonstration or provide you with full access to CRM for a short while.

After your free trial has ended, we will continue to send you the news alert every two weeks, from which you will be able to read a range of free-access news articles.

12) Can I access Chemical Risk Manager now?

Yes. Just go to www.chemicalwatch.com/crmhub. If you are already signed up to Chemical Watch, you just need to sign in. If you are new to Chemical Watch, then you need to register first.

13) Why isn't Chemical Risk Manager included in a Chemical Watch subscription?

In response to a clearly articulated need from our readers, we have invested in the necessary skills and expertise to bring you extended risk management content; with more news and features and a comprehensive library of resources - putting everything the risk management practitioner needs to be effective in their role within easy reach, saving valuable time.

We recognise that while many of our readers need the extended coverage and resources now being offered, other readers' priorities may lie elsewhere - it wouldn't be reasonable to expect these readers to shoulder the cost of this additional coverage.

The logical step, therefore, is to create a separate, stand-alone product that can be offered as a package alongside our core service.

14) Do I need a subscription to both Chemical Watch and Chemical Risk Manager?

It's highly likely that you would benefit from both. While Chemical Watch is a global news service - telling you what is happening and who is doing and saying what - our hubs go beyond this to offer:

- more detail and analysis on the stories in the news;
- libraries of resources to make your job easier; and
- input from expert partners and other third party organisations.

With every hub we launch, our emphasis is on thinking about what you need to make your job more effective.

Our multiple subscription deal is the most cost-effective investment your company can make to provide your regulatory compliance, occupational health and chemical safety teams with a cloud-based, actively maintained source of news and resources that is immune from organisational changes. When taken as a corporate wide subscription, it ensures that staff teams across the world are talking the same language, are aware of the same issues and have access to the same resources.